

Warm Hand-off Services Concurrent with Psychiatric Residential Treatment Facility (PRTF) and Therapeutic Group Home (TGH) Training

September 21, 2023

Follow-Up Questions and Answers

Q: Can you define “representative payee services”?

A: “Representative payee” is defined in [Administrative Rules of Montana 37.106.1902\(24\)](#) as “a payee appointed by the Social Security Administration when a beneficiary is unable to manage their social security benefits, supplementary security income or Medicare benefits.”

Q: The 96 units of HSS can only be utilized if a youth is stepping down to TFC, or only if a MHC provides TFC?

A: The 96 units of HSS can be utilized for a youth who is currently in residential care to prepare for stepdown to any community services. The Mental Health Center is required to have a TFC enrollment with Montana Medicaid in order to provide HSS.

Q: Can you review the CASII requirements regarding timeframes?

A: Assessment requirements for Mental Health Centers can be found in [Administrative Rules of Montana 37.106.1915](#). CASII requirements for TCM are located in [Administrative Rules of Montana 37.87.823](#) and for HSS in [Administrative Rules of Montana 37.87.1405](#). The “standardized assessment tool approved by the department” for youth referenced in rule is the CASII.

Q: Can you define direct crisis service?

A: A direct crisis service in relation to TCM is when the case manager acts as a first responder in a crisis with a client. For example, responding to a client who is in crisis by visiting their home is not considered a valid TCM service. Time spent referring the client to crisis services is a valid TCM service. There are more examples in the TCM Training linked in Additional Resources below.

Q: Is there a requirement for engagement with HSS?

A: While entering into HSS is optional for families and not a requirement, if a family chooses to engage with the service there are requirements for participation per the [Children’s Mental Health Bureau Medicaid Services Provider Manual](#):

(3) *The level of family commitment to services must be indicated by family agreement to at least two hours per week with HSS program.*

(a) Families that are unwilling or unable to participate in treatment and/or services plan are ineligible.

(b) A week for HSS is Monday through Sunday.

For discharge handoff services youth must meet the SED criteria and:

(4) the youth's family must be involved; and

(5) weekly contact with the family is required.

*Please note that the requirements referenced from the manual in this answer were abbreviated to only show what is required for family participation. Please visit the Home Support Services section of the manual linked above for full requirements.

Note: The Targeted Case Management 60-day limit for community transition does not apply to youth in a Therapeutic Group Home.

Additional Resources:

- [Administrative Rules of Montana Title 37, Chapter 106, Subchapter 19: Minimum Standards for Mental Health Centers](#)
- [Administrative Rules of Montana Title 37, Chapter 87, Subchapter 8: Targeted Case Management Services for Youth with Serious Emotional Disturbance](#)
- [Administrative Rules of Montana Title 37, Chapter 87, Subchapter 14: Home Support Services, Therapeutic Foster Care, Therapeutic Foster Care – Permanency](#)
- TCM Training (Located on the [Children's Mental Health Bureau website](#) under the Targeted Case Management for Youth with SED heading) The presenter's notes in this training provide helpful context for the slides, especially the progress notes.

*Please note that the ARMs and manuals contained in the links in this document are subject to change. Please refer to [Administrative Rules of the State of Montana \(mt.gov\)](#) for current requirements.

For additional questions regarding the content of this training please reach out to:

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