

Montana Department of Public Health and Human Services (DPHHS)

Non-Emergency Medical Transportation IHS Tribal Monthly Medicaid Training

February 2023

Topics

Modes of Transportation

NEMT Program Requirements

Section 209 Requirements

NEMT – Personal Transportation

Commercial and Specialized Transportation Provider Enrollment

NEMT – Commercial Transportation

NEMT – Specialized Transportation

Maintain a Dispatch Log

Resources

Modes of Transportation

Personal

- A privately owned vehicle.

Commercial

- Air or ground motor carrier, taxicab, or bus.
- Motor carrier operated by the IHS or a federally recognized Indian Tribe that meets all applicable public service commission standards.

Specialized

- Motor carrier with an applicable public service commission license to transport physically disabled individuals (e.g. wheelchair or stretcher van).
- Motor carrier operated by the IHS or a federally recognized Indian Tribe that meets all applicable public service commission standards.

NEMT Program Requirements

- NEMT is available to obtain medical services covered by Medicaid.
- Reimbursable mileage is calculated utilizing the closest site of service.
- Prior authorization is **required**.
- Per diem is not available when a round trip can be reasonably made in one day.
- Coverage is limited to the least expensive available mode of transportation.
- Attendant coverage is subject to medical necessity review.
- Mileage is rounded to the nearest whole mile.
- Mileage reimbursement is only available for loaded miles.
- Payment is made after the Medicaid Transportation Center confirms the appointment was attended.

Section 209 Requirements

- The Consolidation Appropriations Act, 2021 added four new NEMT provider and driver requirements.
- The driver requirements apply to commercial, specialized, **and** personal transportation.
- Individual drivers providing NEMT services must:
 - Have a valid driver's license, and
 - Not be excluded from participation in any federal healthcare program.
- Providers of NEMT services should have processes in place:
 - to address any violation of state drug law, and
 - to disclose to Montana Medicaid the driving history of each employed driver.
 - This is a recordkeeping requirement. Unless specifically requested, the information does not need to be submitted to Montana Medicaid.

NEMT – Personal Transportation

Reimbursement

- Mileage
 - \$0.33 per mile
- Per Diem
 - Each meal: \$5.77
 - Hotel: \$41.93

Payment Method

- Check
 - Issued after appointment attendance is confirmed.
 - Payment is not made if the total is less than \$5.00.

Commercial and Specialized Transportation Provider Enrollment

- Providers enroll through the MPATH Provider Services Portal.
 - Website: <https://provider-mt-mms.optum.com/>
- Transportation providers will enroll as an atypical provider.
 - Commercial – Provider Type 23
 - Specialized – Provider Type 24
- Enrollment training guides can be found on the Montana Medicaid Provider Enrollment Page.
 - Website: <https://medicaidprovider.mt.gov/providerenrollment>

NEMT – Commercial Transportation

Claim Type

- CMS -1500

Diagnosis Code

- In-town: Z02.90
- Out-of-town: Z75.3

Procedure Code

- A0140 – Trip under 16 miles
 - One unit per trip
 - Round trip transports are billed as 2 units.
- A0100 – Trip 16 miles or more
 - One unit per mile

Reimbursement

- A0140 - \$13.73 per trip
- A0100 - \$1.07 per mile

NEMT – Specialized Transportation

Claim Type

- CMS -1500

Diagnosis Code

- In-town: Z02.90
- Out-of-town: Z75.3

Procedure Code

- A0130 – Trip under 16 miles
 - One unit per trip
 - Round trip transports are billed as 2 units.
- A0100 – Trip 16 miles or more
 - One unit per mile

Reimbursement

- A0130 - \$13.73 per trip
- A0100 - \$1.07 per mile

Maintain a Dispatch Log

- Providers must maintain and retain original dispatch records.
- The dispatch log must include:
 - Member name
 - Originating address
 - Destination Address
 - Date
 - Time
 - Authorized units
 - Charges
 - Prior authorization number

Resources

- Prior Authorization Requests or Questions
 - Medicaid Transportation Center
 - Phone: (800) 292-7114
 - Fax: (800) 291-7791
- Provider Enrollment
 - Montana Provider Relations
 - Phone: (800) 624-3958
 - Email: MTEnrollment@conduent.com
- Transportation Provider Page
 - Commercial
 - <https://medicaidprovider.mt.gov/23>
 - Specialized
 - <https://medicaidprovider.mt.gov/24>
- State Policy Contact
 - Transportation Program Officer
 - Lynea Linz (Lynea.linz@mt.gov)
 - Phone: (406) 444-3182
 - Bureau Chief
 - Katie Hawkins (Khawkins@mt.gov)
 - Phone: (406) 444-4144

Resources and Contact Information

Medicaid Transportation Center (Prior Authorization Requests or Questions)

- Phone: (800) 292-7114 | Fax: (800) 291-7791

Montana Provider Relations (Provider Enrollment)

- Phone: (800) 624-3958 | Email: MTEnrollment@conduent.com

State Policy

- Katie Hawkins, Allied Health Services Bureau Chief
 - Phone: (406) 444-4144 | Email: Khawkins@mt.gov
- Lynea Linz, Transportation Program Officer
 - Phone: (406) 444-3182 | Email: Lynea.Linz@mt.gov

Transportation Provider Page

- Commercial <https://medicaidprovider.mt.gov/23>
- Specialized <https://medicaidprovider.mt.gov/24>