



Montana Healthcare Programs Provider Notice

June 4, 2025

Reissued

Ambulance Providers

Multiple Transports on the Same Day

Providers are encountering denials when transporting a patient multiple times in one day. To avoid suspect duplicate denials, providers must use the modifiers below.

These modifiers are in addition to the trip destination modifiers and must be located **after** the trip destination modifier on the claim. Prior authorization continues to be required for all transports.

Modifier	Description
U2	2 trips same day
U3	3 trips same day

Contact and Website Information

If you have questions, please contact Kial Leach, Ambulance Program Officer, at (406) 444-6868 or email KLeach@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.