



Montana Healthcare Programs Provider Notice

March 6, 2025

Reminder

Durable Medical Equipment (DME), Early and Periodic Screening, Diagnostic and Treatment (EPSDT), Indian Health Service (IHS), Mid-Level, Pharmacy, Physician, and Tribal 638 Providers

Monthly Supply Allowance for Continuous Glucose Monitors – A4238 or A4239

Montana Healthcare Programs has identified a noticeable increase in denied claims and questions on billing the supply allowance for continuous glucose monitors (CGMs).

The monthly supply allowance for adjunctive (A4238) and non-adjunctive (A4239), non-implanted CGMs, includes all supplies and accessories, and is considered one unit of service. These codes cannot be billed more than once per month.

Providers are reminded to refer to the Centers for Medicare & Medicaid Services [Article - Glucose Monitor - Policy Article \(A52464\)](#).

Contact and Website Information

If you have questions, please contact Maggie Irby, Durable Medical Equipment Program Officer, at (406) 444-4518 or email Margaret.Irby@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.