



Montana Healthcare Programs Provider Notice

January 15, 2025

All Providers

Montana Healthcare Programs Support Services Holiday Closures

Please note the new 2025 holiday schedule and support availability.

Montana Healthcare Programs Support Services – Provider Relations Call Center, Member Call Center, Claims, and Third-Party Liability (TPL) – will be **closed** on the 2025 holidays or their observed date listed below.

Holiday	Day	Date Observed	Support Services
New Year's Day	Wednesday	January 1, 2025	Closed
Martin Luther King Jr. Day	Monday	January 20, 2025	Closed
Memorial Day	Monday	May 26, 2025	Closed
Independence Day	Friday	July 4, 2025	Closed
Labor Day	Monday	September 1, 2025	Closed
Thanksgiving Day	Thursday	November 27, 2025	Closed
Christmas Day	Thursday	December 25, 2025	Closed

Automated services will be available:

- Provider Relations – (800) 624-3958
- IVR – (800) 714-0060
- FaxBack – (800) 714-0075

Montana Healthcare Programs Support Services – Provider Relations Call Center, Member Call Center, Claims, and Third-Party Liability (TPL) – will be **open** on the 2025 holidays or their observed date listed below.

Holiday	Day	Date Observed	Support Services
Washington's Birthday / Presidents Day	Monday	February 17, 2025	Open
Columbus Day	Monday	October 13, 2025	Open
Veterans Day	Tuesday	November 11, 2025	Open

Contact and Website Information

For questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.