



Montana Healthcare Programs Provider Notice

December 9, 2025

Informational

Durable Medical Equipment (DME) Providers

DME Claims Processing Instructions – Home Ventilators (E0465)

Montana Healthcare Programs has updated its claims processing system for home ventilators (E0465).

When prior authorized, Montana Healthcare Programs reimburses for a second medically necessary home ventilator. In these instances, providers should report two lines of E0465 and append modifier U2 to the second line for proper processing. If the U2 modifier is not included, the second line will be denied.

Additionally, providers must include the prior authorization number on all claims for E0465. Claims submitted without prior authorization will be denied.

Contact and Website Information

If you have questions, please contact:

- Durable Medical Equipment Program Officer Maggie Irby, (406) 444-4518, email Margaret.Irby@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.