



Montana Healthcare Programs Provider Notice

December 3, 2025

Informational

Dental Providers

Adult Orthodontia Claims Submission Requirements

Montana Healthcare Programs has implemented claim submission documentation requirements for adult orthodontia services.

Orthodontia services for members aged 21 and over are only covered when prior authorized as an adjunct to orthognathic surgery. To ensure timely and accurate claims processing providers must submit the approved prior authorization letter with each orthodontia services claim. Claims submitted without this letter will be denied.

- For paper claims, include the approval letter with your claim submission.
- For electronic claims, submit a Paperwork Attachment Cover Sheet.

Contact and Website Information

If you have questions, please contact:

- Dental Program Officer, Lynea Linz at (406) 444-3182, email HHSMedicaidDental@mt.gov

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.