



Montana Healthcare Programs Provider Notice

October 9, 2024

Reminder

Pharmacy Providers

Pharmacy Provider License Renewal Reminder

Enrolled Montana Healthcare Programs pharmacies with a Montana Board of Pharmacy license must renew their license on or before November 30, 2024.

You **must** submit a provider maintenance update request through the [MPATH Provider Services Portal](#). This update process is a newer requirement for in-state providers as the license is no longer automatically updated by Montana Healthcare Programs.

An active pharmacy license is required to participate as a pharmacy provider in Montana Healthcare Programs. Your enrollment may be terminated or suspended, and you cannot submit claims if the license is not updated **and** the provider maintenance update request is not submitted.

The [Montana Healthcare Programs Provider Maintenance Updates User Guide](#) contains instructions on completing a provider maintenance update. You can access additional training materials on the [Provider Enrollment page](#) on the Provider Information website.

MPATH Provider Services Portal accounts are deactivated after 60 days of non-use. As an enrolled provider, you should log in every 45 days to reduce the risk of account deactivation. If you attempt to log into the MPATH Provider Services Portal and your account is deactivated, contact Provider Relations at (800) 624-3958 for assistance.

If you access the MPATH Provider Services Portal to update your license information and that option is unavailable, you may be due for revalidation. If so, you must complete your revalidation to maintain your enrollment status. As part of your revalidation, you should include the renewed license.

If you are a pharmacy provider with active licenses in other states, you must complete a provider maintenance update for each state your pharmacy is currently licensed in when the license expires.

Contact and Website Information

If you have questions, please contact Dani Feist, Pharmacy and Drug Rebate Section Supervisor, at (406) 444-2768 or email DFeist@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.