



Montana Healthcare Programs Provider Notice

June 18, 2024

Reminder

Critical Access Hospitals, Inpatient Hospitals, and Outpatient Hospitals

Hospital Transfers: In State Versus Out of State

We are seeing an increase of patient transfers to out-of-state hospitals when the member could have been treated in state. Hospitals transferring Montana Medicaid members to another hospital please remember that the member can only be transferred to an out-of-state hospital if they cannot be treated in state.

Please refer to your Provider Manuals and Administrative Rules of the State of Montana (ARM) if there are any questions before transferring a member.

[hospitalinpatientservicesmanual \(mt.gov\)](#)

Covered Services Section: Out-of-State Inpatient Services (ARM 37.86.2801)

[37.86.2801 : ALL HOSPITAL REIMBURSEMENT, GENERAL - Administrative Rules of the State of Montana \(mt.gov\)\(6\)\(a\)\(c\)](#)

Mountain Pacific does all prior authorizations for Out-of-state Inpatient Admissions via the Qualitrac portal. If there are questions prior to transferring, please contact Mountain Pacific about what hospitals are available in state for treatment.

Mountain Pacific Call Center

(406) 443-0320 Local

(800) 219-7035 Toll Free

[Mountain Pacific Document Library webpage](#)

Contact and Website Information

If you have questions, please contact Amanda Brensdal, Hospital Program Officer, at (406) 444-7002 or email Amanda.Brensdal@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.