



Montana Healthcare Programs Provider Notice

December 24, 2024

Informational

Targeted Case Management (Mental Health) and Targeted Case Management (Non-Mental Health)

Enrollment Guidance for Targeted Case Management (TCM) Providers

During enrollment, Targeted Case Management providers will see options for multiple TCM programs from the state. The type of provider (e.g., clinic, behavioral health specialist, physical therapist) determines which enrollment options are available.

TCM is overseen by two divisions within the state: Behavioral Health and Developmental Disabilities Division (BHDD) and the Health Resources Division (HRD).

BHDD oversees:

- **Targeted Case Management (TCM) for Developmental Disabilities**
Providers interested in serving the Developmental Disabilities Program cannot enroll individually through the MPATH Provider Services Portal. The Department contracts with a vendor to administer these services.
- **Targeted Case Management for Substance Use Disorders**
TCM services for substance use disorders are provided by state-approved chemical dependency treatment programs in accordance with ARM 37.27.901 through ARM 37.27.912, and 53-24-208, MCA.

Providers should select **Targeted Case Management - Mental Health** in the Program drop-down on the Provider Services Portal. Approval for this provider type is granted by the DPHHS program officer.

HRD oversees:

- **Targeted Case Management (TCM) for Children and Youth with Special Health Care Needs**
Providers must meet specific qualifications and use an interdisciplinary team including nursing and social work professionals. They must be approved by the department, demonstrate knowledge and experience in home and community services for children with special health care needs, and have established collaborative relationships with healthcare agencies.

To enroll, select **Targeted Case Management - Children's Special Needs** in the drop-down on the MPATH Provider Services Portal.

- **Targeted Case Management (TCM) for High-Risk Pregnant Women**
Providers must meet specific qualifications and use an interdisciplinary team including nursing, social work, and nutrition professionals. They must be approved by the Department, demonstrate knowledge and experience in home and community services for high-risk pregnant women, and have established collaborative relationships with health care agencies per [ARM 37.86.3402](#).

To enroll, select **Targeted Case Management - Pregnant Women** in the drop-down on the MPATH Provider Services Portal.

Final approval for enrollment into targeted case management depends on the division and program officer within DPHHS who oversees the specific TCM program. For more information, visit the [Montana Healthcare Programs Provider Information website](#).

Note: Providers participating in Comprehensive Primary Care Plus (CPC+) and Patient Centered Medical Home (PCMH) are not eligible to enroll as TCM providers per [ARM 37.86.3910](#) and [ARM 37.86.3415](#).

Contact and Website Information

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.