



Montana Healthcare Programs Provider Notice

March 19, 2024

All Providers

Electronic Fund Transfer Payment Verification

If you are being paid via Electronic Fund Transfer (EFT) and your first payment is over \$10,000 **or** the first payment after an EFT change is over \$10,000 an Enrollment EFT Specialist will call you to verify banking information.

This verification must be completed prior to the payment being released.

Contact and Website Information

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.