



Montana Healthcare Programs Provider Notice

April 19, 2024

Reminder

Durable Medical Equipment (DME) Providers

DME Claims Processing Instructions – Prior Authorization Required to Exceed Maximum Units

Prior authorization is required to exceed the established maximum allowed units.

Providers must append the authorization number on each claim for the duration of the authorization time frame.

Claims submitted without a valid authorization number will be denied.

Contact and Website Information

If you have questions, please contact Maggie Irby, DME Program Officer, at (406) 444-4518 or email Margaret.Irby@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.