



Montana Healthcare Programs Provider Notice

January 26, 2024

Effective Immediately

Durable Medical Equipment Providers

Criteria Update for Gait Trainers – EPSDT Only

Providers are no longer required to submit a video of the member using the requested gait trainer with their prior authorization request.

Refer to the [Durable Medical Equipment, Prosthetics, Orthotics, and Medical Supplies \(DMEPOS\) Manual](#) for the complete criteria for gait trainers.

Contact and Website Information

If you have questions, please contact Maggie Irby, DME Program Officer, at (406) 444-4518 or email Margaret.Irby@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email Montana Provider Relations Helpdesk.

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.

Visit the [Contact Us page](#) on the Provider Information website for additional DPHHS contact numbers.