



MONTANA HEALTHCARE PROGRAMS NOTICE

September 15, 2023

Hearing Aid Dispensers and Audiologists

Informational

Reminder and Changes to Supply Coverage Under the Hearing Aid Miscellaneous Codes

Providers are reminded to submit a copy of the invoice and a description of the item when billing miscellaneous or not otherwise classified HCPCS codes to ensure appropriate claims processing.

- If an invoice is not provided, the covered miscellaneous item is reimbursed at the posted fee schedule amount.
- If a description of the item is not provided, payment will be denied.

In addition, effective September 15, 2023, wax filters, wax picks, domes, and ear plugs will be denied as non-covered items. This is not an exhaustive list. [Please refer to the Audiology Services and Hearing Aid Services Manual](#) for updates.

Contact and Website Information

If you have questions, please contact Maggie Irby, Hearing Aid and Audiology Program Officer, at (406) 444-4518 or email Margaret.Irby@mt.gov.

For claims questions or additional information, contact Montana Provider Relations at (800) 624-3958 or (406) 442-1837 or email [Montana Provider Relations Helpdesk](#).

Visit the [Montana Healthcare Programs Provider Information website](#) to access your provider type page. Choose Resources by Provider Type in the left-hand menu.