



MONTANA HEALTHCARE PROGRAMS NOTICE

January 20, 2020

Chemical Dependency/Substance Use Disorder Providers

Effective February 1, 2020

Prior Authorization and Continued Stay Requirements for Substance Use Disorder Intensive Out Patient Services (ASAM2.1) Adult and Adolescent

Effective February 1, 2020, continued stay reviews will be required for all SUD bundled Intensive Outpatient services (ASAM 2.1) Adult and Adolescent as outlined in the current version of the Addictive and Mental Disorders Provider Manual for Substance Use Disorder and Adult Mental Health.

The transition of the Department's new Utilization Management contractor is complete, therefore the temporary hold on the above services will no longer be in effect beginning February 1, 2020. Mountain-Pacific Quality Health Foundation, in partnership with Telligen will be providing utilization management and review of behavioral health services covered through Montana Healthcare Programs provided by the Montana Department of Public Health and Human Services (DPHHS).

For questions regarding submission of continued stay requests, Mountain-Pacific has developed a [dedicated webpage \(https://www.mpqhf.org/corporate/medicaid-portal-home/\)](https://www.mpqhf.org/corporate/medicaid-portal-home/) that houses provider education materials, user guides, PowerPoint presentations, provider registration packets and a link to access the Qualitrac provider portal.

Contact Information

[Isaac Coy, Clinical Treatment Program Manager, email ICoy@mt.gov](mailto:ICoy@mt.gov) or telephone (406) 444-7922.

[For claims questions or additional information, contact Montana Provider Relations at \(800\) 624-3958 or \(406\)](tel:8006243958)

[442-1837 or email \[MTPRHelpdesk@conduent.com\]\(mailto:MTPRHelpdesk@conduent.com\).](tel:4064421837)

[Visit the Montana Healthcare Programs Provider Information website at <https://medicaidprovider.mt.gov>.](https://medicaidprovider.mt.gov)